



Southern Mississippi Planning & Development District

BUILDING A STRONGER MISSISSIPPI

**CAREER COACH
JOB DESCRIPTION**

General Statement of Duties:

The Career Coach will be responsible for the implementation and execution of the Temporary Assistance for Needy Families (TANF) Workforce Training and Education Program (WTEP) objectives. The Career Coach will provide career counseling, job readiness training, mentoring, and all other necessary pre-employment skills to eligible participants ages 18 through 59. Services will be provided to eligible residents of the following counties: Clarke, Covington, Greene, Jasper, Jones, Kemper, Lauderdale, Perry, Smith, Wayne. The success of this position is dependent on being able to achieve program goals. Office location to be determined, two positions are being considered.

Responsibilities:

- Provide instruction on job search skills, resume writing, and interview skills
- Recruit industry partners to develop participant work-based learning sites
- Conduct outreach and recruitment activities for program participants
- Determine program eligibility as defined by the TANF requirements
- Complete participant enrollment, including the collection of required documentation
- Maintain participant attendance records, files, and accurate case notes
- Administer objective assessments
- Coordinate supportive services that will assist the participant with attendance and participation in program activities and make referrals to partnering agencies as appropriate
- Develop an Individual Service Strategy (ISS) that includes a career pathway for participants and update as needed
- Prepare participants for NCRC testing and refer to community colleges for scheduling of test
- Prepare participants for a successful work-based learning activity (work experience, internship)
- Act as a liaison between Twin Districts Workforce Development Area (TDWDA) staff, and the TDWDA TANF Workforce Training and Education Program training vendors
- Provide case management and career and academic coaching
- Assist participants in accessing advanced training and/or post-secondary education opportunities in selected career pathway

- Meet with participants on a regular basis to review progress and make adjustments as needed (in person or by electronic means as the situation dictates)
- Maintain monthly status changes and required monthly reports
- Coordinate with the Regional Career Navigator II/ Program Administrator to achieve successful TANF program outcomes
- Provide follow-up services to exited participants as required
- Maintain confidentiality as it pertains to the TANF funded program and participants
- Become familiar with the services offered by all of the partners of the WIN Job Center
- Attend required meetings
- Perform all other duties as assigned

Knowledge and Skills:

- Excellent interpersonal, verbal, and written communication skills
- Ability to work with a diverse population
- Critical thinking skills
- Ability to develop plans to aid in personal and career growth
- General knowledge of federally funded job training programs
- Excellent organizational skills
- Ability to multitask
- Proficient in Microsoft Office programs- Excel
- Strong ability to problem-solve
- Ability to pay attention to detail
- Ability to work as a team

Education and/or Experience:

- Bachelor's Degree in Counseling, Education, Social Work, or related field preferred
- Case management experience preferred
- Equivalent combinations of education and experience may be considered

Reports to: Regional Career Navigator II/ Program Administrator

SMPDD/TDWDA is an equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. Those needing TTY assistance may call 800-582-2233.