



RFP# 02-27 WIOA-TDWDA
WIOA One-Stop Operator and Adult & Dislocated Worker Career Services
Questions and Answers

1. **Question:** Will preference be given to proposals that operate more than one Comprehensive Center?

Answer: No, preference will not be given to proposal that operate more than one Comprehensive Center.

2. **Question:** Will preference be given to proposals that operate in multiple counties?

Answer: Yes, the RFP indicates that the Twin Districts Workforce Development Board would prefer services are delivered in a comprehensive manner.

3. **Question:** Who provides customer service training?

Answer: The Career Services provider is responsible for customer service training to their staff. If necessary, the Twin Districts Workforce Development Board staff will assist with the training.

4. **Question:** Who is the current provider, and are they meeting the performance measures?

Answer: The Mississippi Department of Employment Security is the current provider, and they are meeting the performance measures.

5. **Question:** What is the average amount of funds spent per participant?

Answer: The average amount of funds spent per participant is \$4,500.

6. **Question:** Our agency's audit is numerous pages. Do we need to include all the pages?

Answer: Yes, the complete audit must be included. However, you only need to send one copy of the audit.



7. **Question:** Is there a cap on the amount of funds that can be requested? If so, what is the amount?

Answer: No, there is no cap on the amount of funds than can be requested. Please keep in mind that all costs must be reasonable, allocable, and necessary to the performance of the grant. If selected, the funding amount will be discussed during negotiations and may require adjustments.

*SMPDD/TDWDA is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to those with disabilities.*